

## ADDITIONAL BENEFITS

Our comprehensive coverage was created with you in mind. Just look at the benefits our plans provide!

### Peace of Mind

If a costly repair is necessary, you know you're covered without financial strain. Away from home or in an emergency, the program administrator can utilize its national corporate credit card to make immediate payment to the repair facility.

### You're Protected Anywhere!

Coverage is effective anywhere in the US and Canada. You are covered even if you're traveling or move to a different city.

### Unlimited Usage

There is no per-visit limit on your repairs or a limit to the number of claims that can be made.

### Help is a Phone Call Away

Our toll-free number puts you in direct contact with customer service.

### Excellent Coverage

Coverage you can't afford to be without!

### Roadside Assistance

Help is available 24 hours a day. We provide lockout assistance, gas delivery, jump-start, tire change and towing.\*‡

### Trip Interruption

We will reimburse you up to \$90 per day for motel & restaurant expenses if you break down more than 100 miles from home!

### Rental Coverage

In the event your car requires any covered repair, we get you back on the road with a rental car.\*\*

### Affordable & Convenient

Your coverage can be included in your monthly car payment.

‡ Quest Roadside Services is solely responsible for the listed benefits. See your service agreement for details.

\* Up to \$100 per occurrence, does not include parts.

\*\* Rental coverage is not available on service agreements where the optional Mobility Van Coverage has been selected.

## OPTIONAL COVERAGE



### Mobility Van Coverage

If you choose the Mobility Van Coverage, we will cover the additional components listed below (components must be installed by a licensed mobility van convertor):

#### Door Opening and Closing Systems

Motor/clutch assembly, side door lower track liner, door cables, rear hinge, door latch, solenoid, door lock contacts, electric clutch assembly, optic sensor, pulleys, seat base pretensioner switch, and door operator control arm.

#### Electrical System

Power wheelchair tie down, power seat base, limit switches, control module, delay switch, relays, circuit breakers, wiring harness, and remote transmitter/receiver (excluding batteries).

#### Fuel System

Filler neck hose and fuel filler neck.

#### Kneel System

Dust boot for chain, actuator, torsion spring, actuator chain, and limit switches.

#### Ramp Systems

Optic sensor, ramp motor, timing belt, mag switch, drive screws, ramp release cable assembly, limit switch, releasing 1/2 nut assembly, gate latch release assembly, large 1/2 gear, motor/clutch assembly, ramp bearing, ramp cable assembly, lift arm, and ramp hinge.

#### Lift Systems

Limit switches, hydraulic pump, hydraulic pressure hoses and seals, motor/clutch assembly, and solenoid.

#### Additional Suspension Coverage

Panhard bar, track bar, suspension bumpers, leaf springs, leaf spring shackles and hardware, load assist shocks, load assist springs, and coil springs.



### Conversion Truck/Van Package

If you choose the Conversion Truck/Van Package, we will cover the additional components listed below:

#### Rear Air Conditioning

Evaporator, expansion valve, blower fan motor, and control switch.

#### Rear Entertainment Components

Disc players, audio system, and up to two televisions (game cartridges, cassettes, CDs, remote controls, and wiring are excluded).

#### Sofa Bed and Captain Chairs

Motors, switches, and transmissions.

#### Cooking Appliances

Microwave oven, stove/oven unit, and LP gas bottles.

#### Plumbing

Fresh water tank, lines, faucets, pump, inlet, and sink.

#### Interior Fixtures

Auxiliary lighting fixtures and switches, conversion window latches and hinges, fold down tables, and cabinet hinges, latches, and handles.

#### Exterior Fixtures

Roof ladder, roof storage rack, and spare tire cover.

### Hybrid Electric Vehicle (HEV) Package

If you choose the Hybrid Electric Vehicle Package, we will cover the additional components listed below:

#### Electric Motor

#### Power Controller

#### Hybrid Transaxle

#### Electronic Transmission

#### Inverter

#### Generator(s)

#### Electronic Display Monitor

(Batteries are excluded).



Administered by:



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*Excellent Coverage You Can't  
Afford To Be Without!*

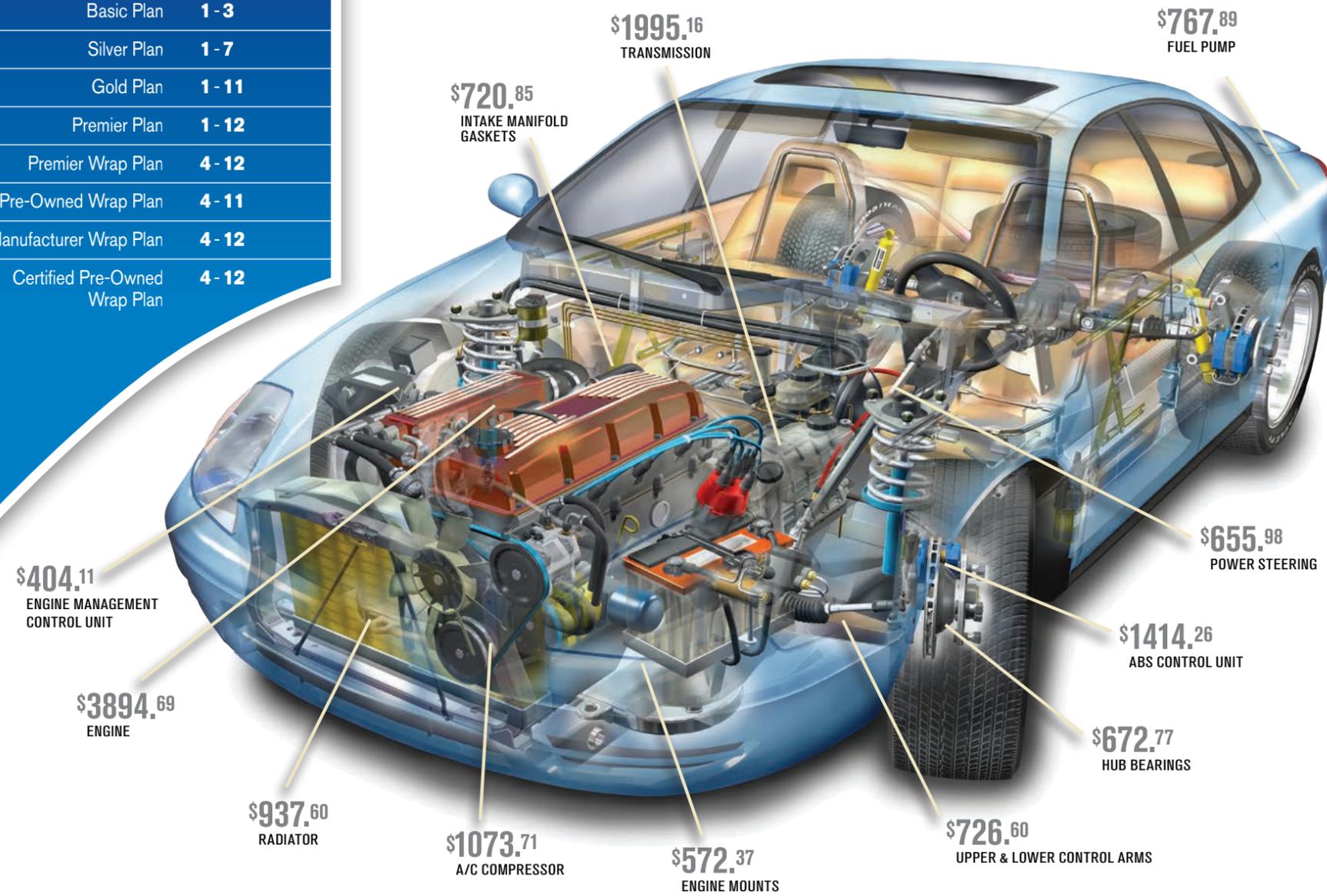
**TOTAL  
PROTECTION**  
Comprehensive Coverage for your  
New or Pre-owned Vehicle

*This brochure provides an overview  
of coverage. Actual contract coverage,  
limitations and exclusions may apply.  
See your Service Agreement for details.*

**Choose the plan that best suits your needs...**

Plan Selection	Component Groups
Basic Plan	1 - 3
Silver Plan	1 - 7
Gold Plan	1 - 11
Premier Plan	1 - 12
Premier Wrap Plan	4 - 12
Pre-Owned Wrap Plan	4 - 11
Manufacturer Wrap Plan	4 - 12
Certified Pre-Owned Wrap Plan	4 - 12

**W**ith our many comprehensive coverage plans to choose from, you have the protection you need far beyond the original warranty period. They take the worry out of high repair bills!



**1. Engine Components**

Engine block and cylinder heads, and all internally-lubricated parts, pistons, pins, rings, connecting rods and bearings, crankshaft and main bearings, camshaft, followers, cam bearings, push rods, valves, springs, guides, seats, lifters, rocker arms, shafts, bushings, core plugs, timing gear, timing chain or timing belt, belt tensioners and retainers, eccentric shaft, oil pump, oil cooler, and oil cooler lines. Also covered are the following: water pump, fuel pump, oil pan, intake and exhaust manifolds, engine mounts and cushions, engine torque strut, timing cover, valve covers, harmonic balancer, flywheel (flex plate) and flywheel ring gear, vacuum pump, dipstick and tube, all pulleys, and all internally-lubricated parts of the turbo charger/supercharger, waste gate, vanes, shafts, and bearings. The turbocharger / supercharger housing is covered only if damaged by the failure of an internally-lubricated part.

**2. Transmission Components (automatic or manual)**

Transmission case, transfer case, torque converter, and all internally-lubricated parts contained within the cases, filler tube, dipstick, vacuum modulator, internal linkage, and transmission mounts.

**3. Drive Axle Components (front & rear)**

Differential housing, trans-axle housing, final drive housing, and all internally-lubricated parts, axle shafts, constant velocity joints, universal joints, drive shafts, locking hubs, hub bearings, locking rings, supports, retainers, and bearings.

**4. Air Conditioning Components (factory-installed units only)**

Air conditioner compressor, clutch, clutch pulley, clutch coils, electrical HVAC actuators, condenser, evaporator, expansion valve, accumulator, orifice, idler pulley, bearing, ducts and outlet tubes, blower motor, temperature control programmer, power module, high/low cut off switch, and receiver/dryer.

**5. Heating/Cooling Components**

Water pump, thermostat, radiator and mounting brackets, fan shroud and fan controller module, coolant recovery unit, heater ducts and cabins, blower motor, heater core, fan, fan clutch, and fan motor.

**6. Electrical Components**

Starter, alternator, voltage regulator, distributor, ignition coil, wiring harness, solenoids, ignition switch, lock and tumbler, brake light switch, wiper motors, horn button and horns, driver's side (steering wheel) airbag, manually operated switches, power door locks, window motors and regulators, mirror motors and controls, power antenna motor, power seat motor, cruise control transducer, engagement switch and servo, turn signal switch, wiper delay switch and controller, wiper/washer controller and pump, power sunroof / convertible top motor and switches, relays, gauges, electronic level control module, instrument cluster, electronic mixture control unit and sensors, electronic anti-detonation sensors, keyless entry system, and electronic anti-theft device (factory-installed only).

**7. Braking Components**

Master cylinder, power assist booster, wheel cylinders, combination valves, hydraulic lines and metal fittings, disc calipers, backing plates, springs, clips, retainers, and electronic anti-lock brake system (ABS) and relays, parking brake linkage and cables, and rear actuators.

**8. Suspension Components**

Struts, mounting plates, retainers and bushings, upper and lower control arms, control arm shafts and bushings, upper and lower ball joints, steering knuckles, wheel bearings, stabilizer shaft, linkage and bushings, torsion bars, spindle and spindle supports, radius arm and bushings, coil and leaf springs, and strut bar and bushing.

**9. Steering Components**

Gear housing and all internally-lubricated parts, rack and pinion, power steering pump, main and intermediate shafts, couplings, cooler and cooler lines, power cylinder and pitman arm, idler arm, tie rod and tie rod ends, and control valve.

**10. Fuel Delivery Components**

Fuel pump, fuel tank, fuel tank sending unit, metal fuel lines, fuel injectors, carburetor, throttle body, fuel distributor, fuel injection pump, diesel injectors, diesel injector pump, and vacuum booster pump.

**11. Seals and Gaskets Coverage**

Seals and gaskets are covered for all listed parts, provided the vehicle has 95,000 miles or less at the time of purchase of your service agreement.

**12. Covers All Parts of the Vehicle (except for the following items not covered under any plan)**

- A) Parts listed under the exclusions from coverage section including: manual clutch assembly, glow plugs, brake pads, shoes, rotors and drums, wiper blades, wiper arms, all batteries, battery cables, air filters, oil filter, coolants and fluids (if not in connection with a covered repair), spark plugs, plug wires, EGR valve, drive belts, rubber hoses, exhaust pipes, catalytic converters, mufflers, resonators, shock absorbers, tires, wheels, sealed beams, light bulbs and lenses, non-factory installed audio systems and disc players, plasma televisions, car phones, cellular, satellite, or microwave communication devices, bright metal parts, rubber moldings, weather strips, metal, glass, or plastic trim, upholstery, carpet, ash trays, cup holders, any non-factory installed parts, convertible top, frame and mechanism, sun roof track and mechanism, and safety restraint systems (seat belts or air bags, except steering wheel).
- B) Parts covered under the manufacturer's warranty, special policy, or recall.
- C) Parts listed in the Conversion Truck/Van Package, Mobility Van Coverage or Hybrid Electric Vehicle Package unless the appropriate optional coverage is purchased.

Actual average repair costs obtained from Nwan, Inc.™ Claims Register Summary.